



KIMAYA SECURITIES AND FINANCIAL SERVICES PVT LTD

Annexure-B

Format for Investor Complaints Data to be displayed by Stock Brokers on their respective websites

Dataforeverymonthending

S N	Receive dfrom	Carried forward frompr evious month	Receive dduring themon th	TotalP ending	Resolve d*	Pendingattheen dofthemoth**		Average Resoluti on time^(in days)
						Pendin g for lesstha n3mon th s	Pendin g for moreth an3mo nth s	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0		--
2	SEBI (SCORE S)	0	0	0	0	0		--
3	Stock Exchang es	0	0	0	0	0		--
4	Other Sources (ifany)	0	0	0	0	0		--
5	Grand Total	0	0	0	0	0		--

Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	April-2023	0	0	0	---
2	MAY-2023	0	0	0	0
3	JUNE-2023	0	0	0	0
4	JULY -2023	0	0	0	0
5	AUGUST-2023	0	0	0	0
6	SEPTMBER-2023	0	0	0	0
7					
8					
9					
10					
11					
12					
	GrandTotal	0	0	0	---

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Trend of annual disposal of complaints

SN	Year	Carried forward From previous year	Received during the year	Resolved During the year	Pending at The end of the year
1	2017-18	0	0	0	0
2	2018-19	0	0	0	0
3	2019-20	0	0	0	0
4	2020-21	0	0	0	0
5	2021-22	0	0	0	0
6	2022-23	0	0	0	0
7	2023-24 (UPTO SEPTMBER 23)	0	0	0	0
	GrandTotal	0	0	0	0